

Quality and environmental policy

The management of QUINORGAN, SL has driven the implementation of an Integrated Quality Management (ISO 9001:2015) and Environmental Management System (ISO 14001:2015) to ensure effectiveness and efficiency. This system is designed to benefit all stakeholders, with the management's commitment to continuous improvement, environmental protection, legislative compliance on environmental impacts across all relevant functions and levels, and adaptation to new changes.

The objective of this system is to guarantee quality and environmental respect in all processes, ensuring our services conform to the standards, specifications, and requirements of Quality and Environmental norms, as well as those set by our stakeholders.

The values and general guidelines established by the management to achieve its Quality and Environmental objectives are as follows:

- o Achieve full customer satisfaction by providing products and services that meet the set requirements, needs, expectations, and specifications, responding to social demand for sustainability.
- o Commitment to continuous improvement and environmental protection, considering the product life cycle, and complying with legislation and other applicable standards and commitments, establishing a framework for setting quality and environmental objectives aimed at circular economy, promoting eco-friendly and biodegradable products that minimise waste generation and improve energy efficiency.
- o Integration of quality and environmental factors in our activities, setting and reviewing strategic objectives for the planning of new processes and modifications to existing ones.
- o Commitment to providing necessary human and material resources to achieve the established objectives, along with continuous staff training based on their respective activities, equipping them with the necessary knowledge to perform their duties with utmost respect for the environment and focusing on satisfying the needs of clients and all organizational areas.
- o Ensuring that this Policy is available to all stakeholders, visibly displayed in our facilities and shared with all employees as well as other interested parties.

The management of QUINORGAN, SL is committed to continually advancing the directives and aspects defined in this Quality and Environmental Policy.



Sr. Luis Jové
General Director
Quinorgan SL

Montcada i Reixac, March 2024